Uganda Cancer Institute - Medical Cloud Collaboration

Pawa IT Solutions was responsible for the rapid deployment and migration of over 400 Mailbox users from an OnPremise Exchange to G Suite. In addition, the partner provided training and change management against support to all the staff.

The challenge

Running an on-premise email infrastructure had been a major challenge for UCI for a while now. Reliability and availability were unheard of and staff were resorting to using their consumer and personal emails for official communication. The weekly man-hours that were being poured to support and maintain the infrastructure were daunting for the thinly spread ICT Team that supports over 400 staff

The solution

The business email was the first critical item that needed immediate action and Gmail for Businessimmediately solved that problem. All UCI data was migrated from legacy system. Next was the need to collaborate with spread-out teams and when Covid19 challenges started, Google Meet and Google Drive became really critical and onboarding the UCI staff was quickly implemented by the partner.

The results

"I have never had peace of mind, as I have after we implemented G Suite. From all familiar Gmail to hangouts chats and real-time collaboration and ease of file sharing in Google Drive, our employees tell me how happy they are with G Suite. It makes me happy." Julius Ssali, Head of ICT

> **"** "I was very impressed by how quickly our ICT team was able to quickly roll out and support our work from home with Google Meet against the new reality. I have encouraged all staff to embrace this new work reality." **"**
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> Dr.Jackson Orem, Executive Director, UCI

About UGANDA CANCER INSTITUTE

Uganda Cancer Institute (UCI) is a medical care facility with its main focus being research, training, consultation, prevention, and cancer treatment. As a research facility, communication, and collaboration; both with internal and external stakeholders are really critical components of operations.

Industry: Healthcare & Life Sciences

Primary project location: Uganda

About Pawa IT Solutions Limited

Pawa IT Solutions [www.pawait.africa] delivers the promise and delight of Google Cloud solutions for businesses and organizations across Africa.

Products

Google Workspace

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