

DETRAN-PA innovates collaboration with Google Workspace

Our role was to migrate storage and mail services from the server Zimbra to Google Workspace, moving 2,300 mailboxes with its records to Google Workspace using Enterprise Starter, Enterprise Standard and Enterprise Plus licenses. Also, IPNET was res

The challenge

The client had several problems with the old provider, with constant downtime and no traceability of emails. Phishing was constant, as Zimbra did not offer reliable security layers. In this scenario, it was common to find employees using personal emails (Gmail) to work. Also, there was no collaborative environment among employees, which made the work time-consuming and susceptible to errors.

The solution

As the former solution was limited and had security breaches, and DETRAN employees were already familiar with Gmail, the institution decided to migrate to Google Workspace with the support of IPNET.

The result

With the implementation of Google Workspace, DETRAN-PA overcame challenges such as inclusion in dark lists, reestablishing email communication in a safe and efficient way. Furthermore, the platform expanded users' data storage, from 500MB to up to 10GB per mailbox, and enabled real-time collaboration among teams, streamlining processes and increasing productivity.

“ IPNET's work in the migration project was excellent, always attentive and ready to clear any doubts. Besides, they made our team very comfortable in the implementation project. ”

Pricila Mucelin - Diretora de Tecnologia e Informática do DETRAN-PA

About DETRAN-PA

DETRAN-PA is the authority responsible for traffic in the State of Pará, in Brazil. It regulates and monitors traffic, promotes road safety, and offers services such as vehicle registration and renewal, issuing driver's licenses, and carrying out vehicle inspections. In addition carries out awareness campaigns and education programs for safety

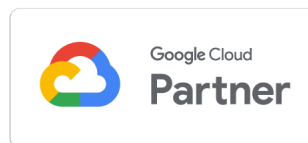
Vertical/horizontal solution: Government

Primary project location: Brazil



About IPNET SERVICOS EM NUVEM E DESENVOLVIMENTO DE SISTEMAS LTDA (fka METARJ SOLUCOES EM GEOTECNOLOGIA E DESENV DE SISTEMAS LTDA)

IPNET's main goal is to accelerate Digital Transformation in companies, with an advisory posture and offering tailor-made solutions



Products

Google Workspace