

CARREFOUR

Carrefour Belgium - Digital retail customer experience

After the necessary planning and preparation, Kyndryl migrated 400 systems into their Tier 1 data center during several weekends, without downtime or disruption to business operations.

The challenge

Stabilizing business operations in preparation for transitioning to cloud was Carrefour Belgium's first phase of cloud transformation.

The solution

The team used Red Hat Ansible to build and operate an IT service catalog on Google Cloud Platform. Carrefour franchises remotely provisioned instance of the same virtual server (VM) images. With consistent software running in the stores, Stijn's team enabled front-end and back-end systems to more consistently and efficiently execute existing business operations.

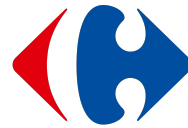
The results

Carrefour warehouses and stores will be connected through automated forecasting and fulfillment of inventories. And finally, within the reliable Google Cloud Platform landing zone, by innovating how customers shop and make purchases, Stijn foresees realizing in Belgium Carrefour Group's strategic goal of being a hybrid online and in person business that agilely adjusts to meet customer needs.

“The end goal of our digital transformations is to create a unique and delightful experience for our customers.”

– Stijn Stabel, Chief Technology Officer, Carrefours Belgium

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About CARREFOUR

A pioneer in the large food retail business, Carrefour Group is known for modern yet homey grocery stores that offer fresh, organic, local food at affordable prices.

Industry: Retail & Wholesale

Primary project location: Belgium

About Kyndryl, Inc.

We design, build, manage and modernize the mission-critical technology systems that the world depends on every day.



Products

Google Cloud Platform