

CareCloud

conciERGE

YOU FOCUS ON YOUR PATIENTS. WE FOCUS ON YOUR PAYMENTS.

REMAIN IN CONTROL OF YOUR PRACTICE PERFORMANCE WITH THE MOST TRANSPARENT REVENUE CYCLE IN HEALTHCARE



With the rapid rate of industry change, disruption from staff turnover and patients becoming payers it is increasingly challenging to drive practice performance. CareCloud Concierge is the #1 cloud-based solution that partners you with experts and modern software so you can get back in control. With the most transparent revenue cycle, finding the opportunities hiding across every workflow will be easier than ever.



Increase Profitability

With our transparent revenue cycle you can ensure data accuracy and process efficiency across both front and back-office operations, collecting every dollar, from patients to payers and everything in between.



Eliminate Administrative Burdens

Achieve the right balance between patient care and practice management. Let our team handle repetitive, tedious tasks and automate workflows to eliminate administrative burdens and accelerate collections.



Stay Ahead of Industry Change

With a team of experts and dedicated client success managers, you can get the advice you need to navigate through the changing healthcare landscape with minimal disruption to your practice and, most importantly, your patients.

“CareCloud has helped make our growth easier”

Alpha Dermatology

7% AVERAGE INCREASE
IN COLLECTIONS

33% REDUCTION IN
DAYS IN A/R

KEY FEATURES

✓ Dedication to Chasing Every Dollar

With our dedication to chasing every balance above \$5, you won't lose out on revenue because of a high balance threshold. Let our team work your claim errors so you don't have to.

✓ PXM for Patient Collections

Seamless integration with Breeze supercharges your patient revenue cycle by providing a world-class experience, making it easier for patients to submit payments anytime, from anywhere.

✓ Practice Management Included

Central, our award-winning, cloud-based practice management solution, is seamlessly integrated to give you full transparency into your practice and create efficiencies across a single software platform.

✓ Advanced Analytics

Integrated dashboards alongside powerful analytics make it easy to keep close track of business performance and make data-driven decisions to improve your practice.

✓ Support from an Expert Team

Let our team of experts take care of the repetitive and time-consuming revenue cycle activities including charge entry, billing, remittance, and collections, allowing your staff to focus on what's important - your patients.

✓ Personalized Support & Strategic Advice

Dedicated, professional customer success managers are here to offer relevant advice, help you stay ahead of industry change and drive your performance. And with our flexible tiers you can choose exactly the level of outsourcing that fits your needs.

ENSURING A SMOOTH TRANSITION

Moving to CareCloud unlocks a number of opportunities to improve practice performance, from the moment your dedicated implementation specialist team is assigned, through the world-class data migration process, and the continued personal support for go-live and beyond.

At CareCloud we understand the value and importance of your information, and how critical it is to your business and the care you provide to your patients. However, we see data migration as an opportunity: to fix bad data, to merge patients into a master patient index, and to structure it all in a way that unlocks the full value of your investment.



The #1 Platform to Grow Your Practice

CareCloud Concierge is part of CareCloud's award-winning cloud-based platform that covers practice needs from payers to patients, and everything in between