Homie Real Estate Google Workspace Case Study

Since Homie Real Estate operates at a start-up level, their IT department has just one team member. It was important for the company to adopt a solution that came with the right support.

The challenge

The team at Homie Real Estate discovered periodic email disruptions and security issues. This caused operational challenges and negatively impacted customer service. To maximize independent agents' success, the real estate organization also wanted to equip them with more powerful, flexible collaboration and productivity tools.

The solution

Attention to detail is key, ensuring technology standards are modernized and tools are provided to agents to allow for efficient customer experiences. Homie Real Estate looked to overcome these challenges by implementing a solution that innovates internal operations and security, improving how agents work together and with people outside the organization.

The result

Gmail allows all independent agents across the US to stay connected without the headaches that were associated with the previous system being used. These efforts help reduce the workload on Homie's IT team and ensure that their systems remain up and running efficiently. Google Drive runs on the power of cloud storage to keep all files in one secure place.

> " "Google Workspace makes it easy to support 130 users on my own, which can be extremely difficult, but with the combined efforts of Woolpert's support, I have a wide range of capabilities." "
>
> Erik Ostebo, IT Manager, Homie Real Estate

About Homie Technology, Inc.

A multi-stacked real estate platform, enables best-in-class real customer experiences with Google Workspace.
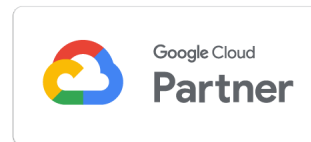
Vertical/horizontal solution: Other

Primary project location: United States

About Woolpert, Inc.

Woolpert, a geospatial powerhouse, delivers value to global clients by strategically blending leading-edge technology and geospatial applications.

Products

Google Workspace