## Tribunal de Justiça do Amapá - TJAP

Migration to Google Workspace was proposed to TJ-AP. IPNET worked with the Security and IT team on a daily basis to understand the particularities of the agency and propose best practices. A recurring schedule for aligning tasks on the client side.

### The challenge

The agency did not have cloud tools or files due to the lack of connectivity in the state of Amapá. Another point of concern for the TJ-AP is that the previous server had many unavailability problems, leaving the communication paused and making it impossible for the servers to work. There was still the question of the limited use of e-mail on mobile devices, as the previous server did not work.

#### The solution

Migration to Google Workspace was proposed to TJ-AP. IPNET worked with the Security and IT team on a daily basis to understand the particularities of the agency and propose best practices. A recurring schedule for aligning tasks on the client side and on the IPNET side would also support the project so that everything was done on time.

### The result

From day 1 on Google Workspace, the client has had zero impact on communication, and users have immediately embraced Gmail as it is an intuitive application. TJ-AP eliminated the previous problems of unavailability of the email server, and today it continues working on the project to increase the adoption of the other Google Workspace applications within its environment.

"IPNET's performance in the migration from the previous email service to Google Workspace was extraordinary; so smooth and transparent that, on the first day of effective use of the GW platform by our users (and there are more than 2000 of them), it didn't even seem like we were going through a huge change, both culturally and technologically. The entire team, from the Pre Go-Live (pre-migration p

Edna Karla Silva Mello - TJAP

About Tribunal de Justiça do Amapá - TJAP The Court of Justice of Amapá (TJAP) is the highest body of the Judiciary of the Brazilian state of Amapá. The Court of Justice of the State of Amapá - TJAP has its headquarters in the state capital, Macapá. The Justice of the State of Amapá was installed in 1991, with the advent of the transformation of the Federal Territory of Amapá into a State

Vertical/horizontal solution: Government

Primary project location: Brazil



### About IPNET SERVICOS EM NUVEM E DESENVOLVIMENTO DE SISTEMAS LTDA

In the market for 20 years, IPNET Growth Partner's main objective is to drive Digital Transformation in companies.



# Products

Google Workspace