

# Seamless Collaboration for CAWO with Google Workspace

Ancoris partnered with CAWO to deliver a Google Workspace migration. This entailed email and data transfer, user provisioning and authentication setup, change management support, training, and a dedicated "Going Google" communication site.

## The challenge

CAWO sought to modernise its technology infrastructure and enhance collaboration among its staff. Operating with a legacy Office 365 and on-premise environment presented efficiency, data security, and scalability challenges. CAWO needed a solution to streamline its operations and empower its staff with secure, integrated, and user-friendly tools for communication and sharing.

## The solution

Ancoris designed a Google Workspace migration strategy encompassing email, calendar, and contacts. A phased migration approach was used to minimise disruption to critical operations. The solution included robust change management and training programs featuring a "Going Google" site and Cloud Skills Academy integration to support CAWO staff with the necessary knowledge to adopt Google Workspace.

## The result

The Google Workspace migration by Ancoris gave CAWO a secure and integrated platform for communication and collaboration. The transition from their Office 365 and on-premise environment to the innovative features of Google Workspace significantly boosted the organisation's efficiency. This move allowed CAWO to embrace digital transformation, optimise operations, and better serve their community.

“ Moving to Google Workspace has ensured that our services adapt quickly to changing circumstances. It enables all our staff and volunteers instant access to everything they need, whether working from the office or home. We also have more management control and oversight than before, so we rely less on system administrators to deal with relatively minor issues we can fix ourselves. ”

Teresa Archer, Chief Officer, Citizen Advice: West Oxfordshire



## About Citizen Advice: West Oxfordshire

Citizens Advice West Oxfordshire (CAWO) is a local charity that provides free, confidential, impartial, and independent advice to help people resolve their problems. They advise on various issues, including benefits, debt, housing, employment, and consumer issues

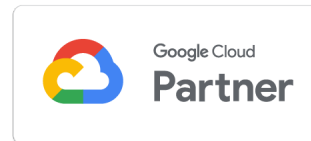
Vertical/horizontal solution: Non-Profit

Primary project location: United Kingdom



## About Ancoris Limited

Ancoris empowers businesses to innovate and transform with Google Cloud. We leverage data AI to solve complex challenges and drive actionable results.



## Products

Google Workspace