

## Siciliacque S.p.A. - Google Workspace & Collaboration

TIM Spa and Noovle S.p.A. helped Siciliacque in the migration process to the Google Workspace Platform. The partners also held a set of training sessions, which lasted 14 weeks, tailored for both employees and the top management of the company.

### The challenge

The challenge that prompted Siciliacque to select Google Workspace was driven by the need to speed up the transformation process towards smart working to continue providing its services in the Sicilian region during the pandemic. This process, which the company had started before the period of sanitary emergency, included both the adoption of the new tools and the training of its employees.

### The solution

The company's need has been satisfied by the adoption and usage of Google Workspace products. Specifically, Noovle helped Siciliacque in the migration process to the new platform and guided a series of training sessions designed for both employees and the top management of the company. These activities have allowed Siciliacque to smoothly continue its business activities and endorse the new tools.

### The results

The usage of Google Workspace has facilitated Siciliacque to continue its business activities. Google Chat has improved and accelerated the company's internal communication by implementing a more immediate and informal way of messaging, cutting down on endless email chains. Google Calendar and Meet have simplified collaboration and sharing of documents among employees within the company.

Siciliacque, with the support of Tim and Noovle that were crucial during the various phases of the project, has adopted Google Workspace for its migration process towards smart working. This has been done by implementing a digitization of workflows within the company aimed at optimizing the work of both employees and the top management to continue the provisioning of its services in Sicily.



### About Siciliacque S.p.A.

Siciliacque S.p.A. is a mixed public-private capital company that provides the bulk water service in Sicily, Italy. It controls and regulates the region's activities related to the management of the aqueduct schemes and of the provisioning of the supply service drinking water.

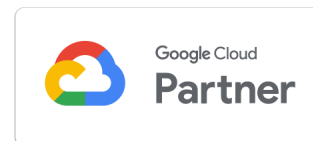
Industry: Energy & Utilities

Primary project location: Italy



### About Noovle S.P.A.

Noovle SpA is the TIM Group leading cloud enabler, Center of Excellence supporting the digital transformation of Italian public and private companies.



### Products

Google Workspace