

Industry First: AI for Efficient Care Insights

Wursta, TheKey's trusted partner since 2018, provided essential expertise in AI model training and integration. They built and trained a custom model using Vertex AI, allowing TheKey to seamlessly process raw shift notes through their existing API. W

The challenge

TheKey's app, provided some care insights, lacked detailed and easily accessible information for families. Caregiver notes were brief and required family members to actively seek updates. This project aimed to leverage AI to transform these brief notes into comprehensive daily summaries, providing families with a clear picture of their loved one's care, enhancing transparency and peace of mind.

The solution

Wursta leveraged Google Cloud's Vertex AI to build and train a custom language model for TheKey. We provided scripts to generate and manage the model within TheKey's Google Cloud account, enabling seamless integration with their existing API. This allowed TheKey to efficiently process raw shift notes and generate comprehensive daily summaries for their clients' families.

The result

The collaboration between TheKey and Wursta has yielded impressive results. TheKey now offers industry-first, comprehensive care insights, enhancing transparency and peace of mind for clients' families. The AI-powered solution has been successfully integrated into their Care Team App, streamlining communication and improving efficiency.

“Leveling up, consistent with our mission to transform home care through our human-centered, technology-powered model. The new AI summary solution we've created with Wursta closes the gap between the services we provide and our clients' families.”

Eugene Narciso, Head of Product Engineering, TheKey



About Home Care Assistance, LLC

TheKey, the largest US in-home care provider, is transforming aging at home. With innovative services and tools, they empower older adults to age well on their own terms. Since 2002, TheKey has served 120K+ clients across 110 locations, delivering over 15 million care hours annually.

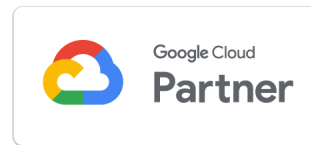
Vertical/horizontal solution: Healthcare & Life Sciences

Primary project location: United States



About The Wursta Corporation

Wursta is a results-driven cloud partner dedicated to delivering top-tier services that empower your business to thrive in today's evolving landscape.



Products

Google Cloud Platform