

Cargotec Oyj Takes a Fresh Approach to Digital Transformation

Manage 15K Google Workspace Active Users with a constant increase in adoption. Shared Services spread across 4 Continents
Delivered a Global training program to all users

The challenge

Cargotec was hosting around 15,000 users on an expensive on-premises infrastructure that was limiting operations and the user experience. Cargotec was looking for unified platform for data sharing across the organization, and needed to find a solution that would also bring innovation and change to their business process to be competitive in the market.

The solution

Wipro partnered with Cargotec Oyj to deliver a truly collaborative platform underpinned by a strong change management program, and through the decommissioning of legacy on-premises systems. Wipro migrated and managed around 15,000 users with a constant increase in adoption. Wipro also implemented AppSheet-based solutions to improve business processes, such as risk tracking, resource booking etc

The results

With 100% of the company's user data migrated to Google Workspace and data consolidated through a cloud base solution, Cargotec was able to attain unified global mailing and messaging platform. They achieved data visibility for every user across organization and their logistics business process improvement. It increased their productivity and ~40% Total Cost of Ownership reduction.

“ I am happy to confirm that Wipro provides a comprehensive and very professional service to Cargotec, managing our Google environment as a whole including many related or connected functions and elements. Customer Engagement Manager within the same time zone as the Customer Shared Services spread across 4 Continents Dedicated team for enhancement ”

Oliver Straub, Director, Cargotec Oyj



About Cargotec Oyj

Cargotec Oyj is a Finnish company that makes cargo handling machinery for ships, ports, terminals and local distribution.

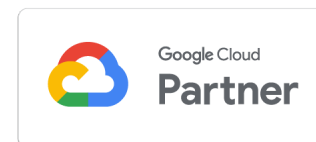
Industry: Manufacturing & Industrial

Primary project location: Finland



About Wipro Limited

Wipro Limited is an Indian multinational corporation that provides information technology, consulting and business process services.



Products

- Chrome Enterprise
- Google Cloud Platform
- Google Cloud Training
- Google Workspace
- Professional Services Organization