

# De Jager Attorneys - Increased Efficiency and Security

Migrated client to Google Workspace. Assisted the client in setting up shared calendars and trained them in the use thereof. Set up shared folders, transferred all contacts & completed Data Migration.

## The challenge

Document sharing via email led to multiple versions of documents being in circulation. Multiple contact points within the company made it hard to avoid booking clashes, which frustrated the staff and customers. Identifying leave days within the organization. Secure document storage & handling in line with the Popi act was also a challenge.

## The solution

Google Workspace allowed the use of shared Google Calendars to ensure Attorneys knew which client was booked and when associates could book new meetings. Teams can plan and identify the inflow of work, court schedules, and workflow. Google Drive ensures that documents are shared only with the required managers and staff, and ensures the safekeeping of documents in line with the POPI act.

## The results

Increase productivity & reduced frustration with better workflow planning within the company. This resulted in happier staff & increased productivity as the customers became more of a focus. With more focus on the client and more efficient client management, Clients felt more cared for referred more business to the firm.

“ Google workspace & Radical Cloud Solutions gave us scalable solutions to managing our client base as well as our internal processes. Client & staff feedback has been very positive and due to the increase in productivity we are expecting an increase in revenue this year as well ”

Jonathan de Jager, Managing Director, De Jager Attorneys



## About De Jager Attorneys

De Jager Attorneys is a dynamic, young & success-driven law firm based in Hermanus, Western Cape, South Africa. Their specialties include Commercial Transactions (Contracts, Debt Recovery, Mergers & Acquisitions, Compliance & Due Diligence), Litigation (Civil & Criminal), Property Transfers, Environmental Law & Administration of Deceased Estates.

Industry: Business & Professional Services

Primary project location: South Africa



## About Growth Point Solutions

We focus on developing platforms and systems that promote efficiency and productivity, aligned with digital marketing strategies.



## Products

Google Workspace