

## late Clube Brasilia - Collab

Process mapping, prerequisites, environment assessment, advisor and implementation,

### The challenge

The 3 main pains of the Customer were: (1) the lack of autonomy as an administrator, all modifications and implementations had to be done by ticket, (2) no support regarding training, and (3) challenge with the amount of storage available. In addition to these points, the previous service provider's high response time made it difficult to migrate the services.

### The solution

We were able to solve the customer's case by implementing and instructing them to use the Google Workspace admin console, as their main pain was not having autonomy and control. A series of training sessions were carried out with João, the focal point of the changes, especially with regard to IT administrative training.

### The results

Thanks to the joint work of Sauter and Google, today the customer has the knowledge and autonomy to manage their licenses, a personalized use for each user's needs with different security requirements and information storage.

High autonomy, with mix of users and drives shared to fully fulfill customers needs.



### About late Clube de Brasília

Since 1960, the Brasilia Yacht Club has been providing the best in the sports and cultural segment for the people of Brasilia. The history of our Institution is intertwined with the construction of Brasilia, as the Yacht's patron is the great creator of the federal capital in cerrado.

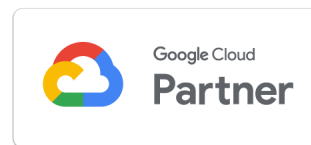
Industry: Media & Entertainment

Primary project location: Brazil



### About SAUTER TECNOLOGIA E SERVICOS LTDA

Sauter is a niche, cloud-native tech consulting firm that empowers clients to futurify their businesses, leveraging Cloud, AI & Analytics.



### Products

Google Workspace