Adamo improves its operational efficiency with Task4Work

SoftwareOne, the creators of this Google Cloud-based solution, offered a custom service according to the client's needs. This made the whole process easy and efficient.

The challenge

The management of the installation works with external collaborators was based on the use of a tool that, in the beginning, covered the needs, but soon became too small. As time went by and the company grew (volume of operations and number of employees), there was a need for a suitable overall solution that would provide greater efficiency in daily operations.

The solution

One of the reasons for choosing Task4Work was because it is a cloud-based application so this was aligned with Adamo's Google Cloud strategy. Moreover, this solution is modular according to the user's profile and needs. As an application designed specifically for managing works and field technicians, it suited Adamo's needs for managing day-to-day operations.

The results

The result of the Task4Work application has been very satisfactory. Through the platform, Adamo has reduced management and administration times and gained more control of the technician on the ground. The adaptation of the partner companies has been much better than expected.

> **"** Through Task4Work, it has been possible to have greater control over the operations of the companies we work with, and it has also been possible to focus on specific situations, improving their efficiency. **"**
>
> Daniel García Tenorio, Head of Internal IT & Security

About ADAMO TELECOM S.L.

Adamo is Spain's largest rural operator. It provides broadband and fixed and mobile telephony services with a national vocation, but with a regionalized and local business approach. Adamo plays a key role in the wholesale market, having today access agreements to its infrastructure with more than 200 operators.

Industry: Telecommunications

Primary project location: Spain

About SOFTWAREONE SPAIN S.A.

SoftwareOne is a leading global software and cloud solutions provider that is redefining how the world buys, builds & manages everything on the cloud

Products

Google Cloud Platform

Google Maps Platform

Google Workspace