

Secure patient data in the Sovereign Cloud for telehealth service

T-Systems provides digital sovereignty to MindDoc's platform with sovereignty controls for Google Cloud Platform and helps MindDoc to reduce the concerns regarding data privacy and data security, especially those sensitive personal health data.

The challenge

Mental health is becoming increasingly essential in our fast-paced world. At the same time, the shortage of well-trained specialists in mental health care is increasing. MindDoc wants to bring patients and doctors together faster with its online therapy solution and faces the challenge of meeting specific compliance and security requirements for the healthcare industry in Germany.

The solution

With Sovereign Controls MindDoc's online Video Chat tool an added value regarding the data security and data privacy. As of now sensitive data from online therapies remain in Google Cloud's German region, while the Encryption keys are stored and managed by T-Systems outside of Google's infrastructure. Further security services by T-Systems also ensure greater operational and software sovereignty.

The results

Using the T-Systems Sovereign Cloud MindDoc is now able to meet the regulatory requirements of the German authorities regarding personal data and can thus support the digital health market. Without sacrificing Google's innovations as the existing infrastructure, the company can now also ensure sovereign data storage as a basis for growing their business.

“ With T-Systems Sovereign Cloud powered by Google Cloud many hurdles in respect to sensitive customer data are reduced and this significantly increases the trust of our patients and doctors on both sides. The company can now deliver real added value in respect to health data sovereignty and concentrate on the business concept leveraging qualitative therapeutic online care for mental weak people. ”

Raphael Lucchini, CTO, MindDoc



About MindDoc Health GmbH

MindDoc, as part of the Schön Klinik Group, offers a wide range of their psychological expertise on digital channels and in the form of online psychotherapies. Without long waiting times and travel distances, the Munich-based company, founded in 2015, offers psychologically distressed people simplified access to mental health care via self-service.

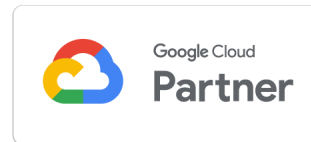
Industry: Healthcare & Life Sciences

Primary project location: Germany



About T-Systems International GmbH

With individual multi- and hybrid-cloud solutions, we offer opportunities for more growth and efficiency in the development of new business models.



Products

Google Cloud Platform