

# The NIHR Hub and Google Workspace

PA is has been the NIHR's strategic technology partner since 2014. We designed, built and implemented the NIHR Hub as a cloud-first scalable solution to foster collaboration between researchers across the UK.

## The challenge

The NIHR needed a tool to provide real-time collaboration for its users in the UK and around the world. The tool needs to provide a secure, assessable, easy to use, and manageable ecosystem to enable its hybrid-working users to improve the health and wealth of the UK.

## The solution

PA designed and built a bespoke implementation of Google Workspace to serve as a secured collaboration and productivity platform for 8,000 NIHR Hub hybrid-working users. Google Workspace provided collaboration tools such as Meet, Drive, Docs, CloudSearch, Google Voice, and AppSheet to improved efficiency, allowed users to stay connected, and to develop lightweight apps at the speed of innovation.

## The results

PA's Google and collaboration expertise has enabled a continuous improvement of the Hub to help NIHR to be at the forefront of innovation. The greater collaboration capabilities from Google Workspace resulted in a saving of up to 14.5 hours per user per week, and up to 20% improvement on researcher productivity per year.

“ Google Workspace has allowed the NIHR to operate without interruption throughout the pandemic as we work to understand and treat Covid-19 better. As we move to a hybrid way of working, Google Workspace will remain essential to how the NIHR operates as a modern organisation for researchers and staff to rapidly deliver life saving research and continue our vital business as usual services. ”

Justin Riordan-Jones, Head of System and Information (Research), Department of Health & Social Care



## About NIHR

The National Institute for Health Research's (NIHR) mission is to improve the health and wealth of the UK. Funded by the Department of Health and Social Care, the NIHR invest over £1billion each year in research to provide the NHS, public health, and social care with the evidence they need to better support patients, service users, and the public.

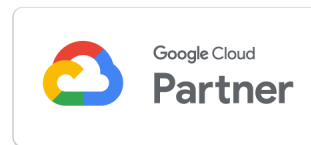
Industry: Healthcare & Life Sciences

Primary project location: United Kingdom



## About PA Consulting Services Ltd

Multi award-winning Google Cloud Premier Partner specialising in productivity, application development, data analytics, and Machine Learning.



## Products

Google Cloud Platform

Google Workspace