

Wutscher Optik: Quality Monitoring on the Go with AppSheet

CLOUDPILOTS worked with Wutscher Optik KG to determine its needs and requirements and then mapped the perfect solution in a customized programming solution in Appsheet. This enables flexibility in the design of workflows and simple maintenance.

The challenge

Quality monitoring is essential across Wutscher Optik KGs 100+ optical stores all over Austria to uphold service standards for customers. However, the company used an unsuited tool for creating and assessing forms for shop quality monitoring, which proved in comparison to Google AppSheet inflexible and more expensive to maintain.

The solution

CLOUDPILOTS used Google AppSheet, which enabled them to migrate the customers' questionnaires from the previous platform to Google Workspace. Consequently, this transition expanded the customer's options, offering a wider range of customization to refine the functionality of their forms based on input parameters.

The result

Wutscher Optik KG now has a solid baseline and reference for migrating all of their forms to Google AppSheet. With Google AppSheet, the person conducting the quality monitoring can now conveniently perform these tasks while on site using their mobile phone.

“With AppSheet we migrated our quality monitoring to a more flexible, efficient and easier to use solution. Quality monitoring can now be done on the go, which is extremely helpful for us and enables us to each day deliver our best for our customers.”

Florian Bamberger, IT-Systemadministrator, Wutscher Optik KG

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About Wutscher Optik KG

Wutscher Optik KG is a family owned Austrian company that specializes in the distribution and production of high-quality optical products. They offer a wide range of services for their customers in their 100+ stores all over Austria. Wutscher Optik KG is committed to providing their customers with the highest quality products and services.

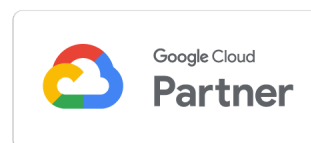
Vertical/horizontal solution: Retail & Wholesale

Primary project location: Austria



About CLOUDPILOTS Software & Consulting GmbH

CLOUDPILOTS: Your modern computing company, propelling seamless digital transformations to Google Cloud since 2011.



Products

Google Workspace