

# Hamilton County - Emergency Rental Assistance Program

Using our advance knowledge in GCP and government we were able to quickly develop a solution that not only solved the original problem but exceeded the clients needs.

## The challenge

A surge of claimants has overwhelmed the County and the State of Ohio. The current system being used couldnt handle this many claims and as a result people weren't getting the funding they depended on.

## The solution

Through this partnership with Google and Hamilton County JFS, we are leveraging AI to ensure that government aid is delivered to those who need it. This application ensures Hamilton County can deliver thousands of proper payments, ensuring people are kept safe and in their homes.

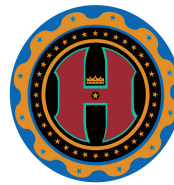
## The results

- Increased weekly service delivery capacity by about 37% - Reduced application processing time by about 40% - Created a transformation model that could help struggling agencies nationwide

“We got premium service at every step of the way. So we were moving from this problem to this problem to this problem, and at each step we didn't wait weeks.”

”

—Kevin Holt, Assistant Director, Hamilton County Job and Family Services



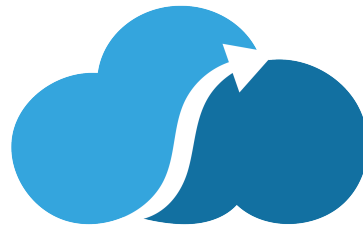
# Hamilton County

About Hamilton County Job & Family Services

Hamilton County is located in the southwestern corner of the U.S. state of Ohio. It is the third-most populous county in Ohio. The county seat and largest city is Cincinnati. The county is named for the first Secretary of the Treasury, Alexander Hamilton.

Industry: Government

Primary project location: United States



**bluevector.ai**

About BlueVector AI, LLC

A professional services firm delivering AI-powered software and technical solutions for government and healthcare by utilizing machine learning.



Google Cloud

**Partner**

## Products

Google Cloud Platform

Google Workspace

Professional Services Organization