Creating new Collaboration for 8,000 Health Researchers

The cloud-based platform, developed by PA for the NIHR allows 8,000 researchers and staff to share data, results and ideas, hold video meetings, collaborate in real time and connect with other research teams across the globe.

The challenge

Archaic systems made it difficult for like minded Health Researchers to collaborate together and share results and ideas. Meaning research was slower to progress. Only 10% of possible users actively used the old system, but this has increased to 50% on the Hub.

The solution

To get maximum impact from this investment, health researchers need to be able to collaborate effectively, even when they are based in different institutions or working in different locations. This is what 'the Hub' – a finalist for the 2014 UK IT Industry awards – makes possible.

The results

Customised by PA, the Hub is the largest UK implementation of Google Apps for the public sector to date. It is already delivering important benefits. For the first time ever, the Hub establishes a single directory of people working within the NIHR or on research projects funded by the NIHR. The Hub provides over 1,000 times the storage of the old system and has reduced annual running costs.

> " PA have been a valuable contributor to the mission of the NIHR... and have enabled the NIHR to deliver its ground breaking work via a quantum leap in our digital technology provision and data security. Since the NIHR has started working with PA we have been able to identify easier and quicker ways of working... and ensured that the UK remains at cutting edge of research design and delivery. "
>
> Justin Riordan-Jones Head of Systems and Information (Research) Department of Health & Social Care

About NIHR

The nation's largest funder of health and care research, providing the people, facilities and technology for research to thrive.
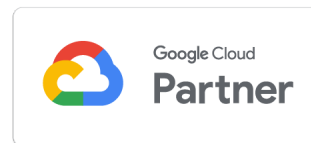
Industry: Healthcare & Life Sciences

Primary project location: United Kingdom

About PA Consulting Services Ltd

PA are a digital innovation & transformation consultancy. Google premier partner since 2011, focusing on app dev, data analytics, ML & collaboration.

Products

Google Workspace

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