

Email and File Server Migration for Arbor

Following its acquisition by Arbor (Arbor Contract Carpet, Inc.), Carpeturn management reached out to HiView Solutions seeking assistance with email, contacts, calendar, and file server migration from Arbor's environment to Carpeturn's.

The challenge

Arbor previously used Microsoft Exchange which needed to be migrated to the Google Workspace environment, reassigning the domain arbor.us to all accounts. On the file server side, Arbor used a Windows file server with complex folder mapping. Arbor also used a Windows CRM which was core to their business, so maintaining this connection was key.

The solution

HiView helped Arbor identify the final list of users to be migrated and worked with their legacy provider to obtain admin access. Then, migration was executed for email, calendar, and contacts. Tests were run to confirm that the bandwidth was sufficient to move the data from two file server locations. HiView's team decided to use three separate migration instances to ensure a successful move.

The results

250 users were migrated to the new environment with minimal downtime to Arbor's CRM service. 3 Gmail training sessions and 1 Admin training session were executed to help the team get up and running with their new tools. All Carpeturn and Arbor user domains were successfully renamed to arbor.us, and today Arbor teams (including former Carpeturn employees) collaborate effectively in one environment.

“We have been very impressed with the HiView team top to bottom. They played a key role in successfully migrating Arbor's legacy email, calendar, contacts and file server data without business disruption. The Arbor team is now enjoying more effective collaboration in our now-shared Google Workspace environment. We look forward to continued support from HiView as our Google Cloud partner.”

Joe Savarino, VP of Technology, Arbor



About Arbor

A leader in the multifamily flooring industry since 1982, Arbor has the experience and resources to expertly deliver flooring installation, replacement, and repair in 16 major US markets. They strive to build long-term relationships with each client to understand their business objectives.

Industry: Other

Primary project location: United States



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