

## Supporting teams for greater serenity on Google Workspace

Palooma reassures Emargence with local support and training on Google Workspace

### The challenge

Already on google workspace, Emargence was looking for a better price for their license and a reactive/local partner to turn to in case of need.

### The solution

Palooma reassure Emargence on its choice of Google workspace with : - Training on the administration console - Support team available and reactive in case of questions/incidents - Attractive pricing on the licences

### The result

Serenity within teams regarding the solution, leading to greater adoption (95% on Gmail, 93% calendar)

**“**Nous travaillons avec Palooma depuis 2 ans sur les conseils de Google. Cette collaboration nous apporte plus de proximité, une équipe qui connaît bien nos équipements et nos besoins. Plus besoin de réexpliquer plusieurs fois ce que nous faisons et comment nous utilisons les outils Google grâce à notre interlocuteur dédié. Nous sommes ravis de cette collaboration. **”**

Stéphane Mariette, Associate Founder, Emargence



### About Emargence

Emargence brings together the full range of expertise relating to companies and their managers. Groupe Emargence is a multi-disciplinary consulting firm with around 110 business experts who support you with you every step of the way, from setting up your company to handing it over, through every stage of day-to-day business and development.

Vertical/horizontal solution: Business & Professional Services

Primary project location: France



### About Palooma

Palooma certified experts integrate Google Workspace into your information system and SaaS, and provide support, training and resale of licences.



### Products

Google Workspace