

## Dong Shop Sun Joint Stock Company

Dong Shop Sun have 25 offices in VietNam. With a large number of customers as well as products, they need solutions that can manage employees as well as products and employees have a professional working environment.

### The challenge

With a large number of sales offices (25 sales offices), the pawned items include all kinds of documents, personal items such as mobilephones, watches, or greater value ones like motorcycles, laptops, so on. Storing on the list for management becomes difficult, and can lead to a shortage of customer items as well as the amount of loan by customers if there is no strict control.

### The solution

Business email: with job characteristics of working and dealing with many customers, business email is indispensable for business. Email with domain helps Dong Shop Sun become more professional in the eyes of partners and customers. Google Sheets: an ideal place, where the information of customers and pawned items is stored. Google Meet: where 25 sales offices are connected via online meetings.

### The results

Dong Sun Shop shared with HVN Group that after applying the Google Workspace Business Starter, all information has been stored in detail and easy to search. In the future, Dong Shop Sun will explore new features of Google Workspace together with HVN Group to thoroughly apply to business, create conditions for employees to have an ideal and professional working environment.

“ Dong Shop Sun currently has a large number of domestic-foreign customers and partners, so we recognize the importance of being professional in each stage before, during and after using our services. Thanks to the help of Google Workspace, we're getting more and more presentable in our workflows. Managing the item-by-item customer list on Google Drive is now very scientifically organized.” ”

Mr. Xuan Thu Nguyen - IT Manager of Dong Shop Sun



### About Dong Shop Sun Joint Stock Company

Dong Shop Sun - a Japan's financial service company - currently owns 25 sales offices nationwide with more than 400 employees. The business specializes in providing personal finance solutions to clients.

Industry: Financial Services

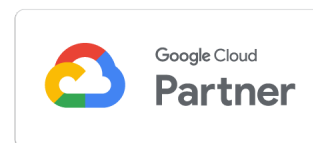
Primary project location: Vietnam



## HVN GROUP

### About HVN Group

HVN Group is an Official Authorized Partner of Google in Vietnam and the Asia Pacific region, certified by Google.



### Products

Google Workspace