

Valleys to Coast delivers change and flexibility with Google Work

Ancoris supported Valleys to Coast in delivering both the technical migration to Google Workspace and an extensive change management programme designed to ensure Valleys to Coast's 250 staff would become confident users.

The challenge

Faced with ageing IT systems that were expensive to run, difficult to manage and often reaching end-of-life, Valleys to Coast needed to undertake a major modernisation of its infrastructure. A key step would be to move away from an on-premise implementation of Microsoft Office and Sharepoint that made it hard for staff to collaborate efficiently or work flexibly from any location.

The solution

Ancoris provided technical support, guidance and project management and ensured the customer had lots of visibility into what we were doing, letting us upskill their team as the project progressed.

The results

Valleys to Coast has now rolled out Google Workspace to all of 250 staff and are focusing on making sure people haven't just "lifted and shifted" old ways of working but are taking the advantage of the power of the tools to do things in more effective ways.

“ Working with Ancoris helped me understand how much detail we'd need to successfully make the switch and how important that detail is. This was the first time I'd led a change management project, but Ancoris has helped dozens of clients through this, so they have a vast store of resources such as surveys that we can quickly and easily adapt to our situation. ”

Jonathan Flay-Petty, Project Manager and Business Change Lead, Valleys to Coast



Valleys to Coast

About VALLEYS TO COAST HOUSING LIMITED

Valleys to Coast is a housing association which provides and manages nearly 6000 homes across Bridgend, South Wales. Employing a total of around 250 staff, Valleys to Coast operations are guided by three core values: Value People, Think Differently and Courage to see things through.

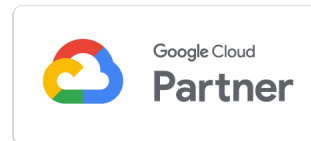
Industry: Non-Profit

Primary project location: United Kingdom

Ancoris

About Ancoris Limited

Ancoris is an award winning Cloud Services Provider with a successful digital transformation practice to accelerate our clients' move to the cloud.



Products

Google Workspace