Mutualser Protects Its Multi-Cloud Environment With Fortinet

The Fortinet Security Fabric strengthened their network perimeter and helped secure their multi-cloud environment with web application filtering services through the FortiGate Next-Generation Firewall and Web application protection with FortiWeb.

The challenge

In its move to Google Cloud, Mutualser looked to solve several challenges, including improving system availability and accelerating the rollout of new services. Outdated infrastructure led to issues with uptime, with its on-prem infrastructure averaging 216 hours per month of underuse due to poor availability. The negative impacts included less than ideal member experiences and budget drain.

The solution

The speed and agility that Mutualser has unlocked with the help of Google Cloud and Fortinet better position it for success. For example, when government entities want to see reports based on millions of records, the company can now generate the reports within three to four minutes rather than four or five days.

The results

Fortinet have enabled the company to balance traffic, giving priority to corporate applications. Today, even if employees consume a lot of traffic through external applications, bandwidth for business-relevant applications is guaranteed. This has also affected the company's resource optimization. With Fortinet, they can now keep the network communications better performing and secure.

"We've seen really positive impacts from using Google Cloud and Fortinet to help us deliver better, faster services. We can now respond to patients faster than ever."

Jose García, Director of Data Analytics and Software Development, Mutualser

About Mutualser

MUTUAL SER EPS is a health insurance company that provides services on the northern coast of Colombia, with its main office located in Cartagena City. In this region, the company serves over 2 million Colombians through a 118-office network. The institution has been rated as one of the best in its field for six consecutive years.

Industry: Healthcare & Life Sciences
Primary project location: Colombia



About Fortinet Inc

Fortinet Cloud Security for Google Cloud provides consistent, best-in-class enterprise security to Google Cloud-based environments.



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