

Comdata: Delivering outstanding Customer Experience using Google

To promote and unite Comdata, both for customers and employees, creating a single workspace where all the organization's resources can be shared, and accessible from all locations and regions.

The challenge

Comdata needed to align and unify its tools in a way that all its employees could work in a consolidated way, regardless of where they were located. They were looking for a common, globally unified tool, creating accessible information repositories that would foster communication and collaboration between colleagues and customers.

The solution

With the implementation of Google Workspace for all countries under the same domain, Comdata has been able to solve the search for a global, collaborative tool that workers could access from anywhere.

The results

With the support of Google and Devoteam, Comdata has managed to boost the use of Google Workspace throughout the company, obtaining greater productivity and profitability. Today, all Google Workspace solutions are approved in Spain and France.

“This is the first major technological project common to all of Comdata, with the participation and involvement of all countries, framed within the "One Comdata" strategic objective. We did not limit ourselves to simply introducing a new tool, but wanted to implement a real change in our work philosophy.”

<https://gcloud.devoteam.com/es/historias-de-exito/comdata-google-cloud/>

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José Luis García de Los Ríos - CIO/ CTO Spain - LATAM



About Comdata

Comdata is a leading innovative global service provider in Customer Management BPO with 30 years' experience

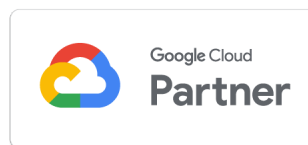
Industry: Business & Professional Services

Primary project location: Spain



About Devoteam G Cloud SAS

Google Cloud Premier Partner Devoteam provides the experience and expertise to ensure the successful execution of digital transformation initiatives.



Products

Google Workspace